

Person Specification for a Mental Health Transport Assistant (MHTA)

	Essential	Desirable
Qualifications	Demonstratable good written and numeric skills, record and document accurately electronic information	Any relevant qualifications
Knowledge & skills	Experience in customer facing environment People person with commitment to work with vulnerable adults and children Mental Health awareness	Experience within the care/ social/security/protection industry Working knowledge of Mental Health Act
Personal attributes	Professional, honest and trustworthy, friendly, team worker, committed to own personal development, empathetic, understanding patient's needs, strong work ethic, flexible, adaptable, understanding the importance of handling personal and sensitive information, proactive, hands on approach, self-awareness, committed to your own personal development	Good sense of humour, cheerful and mature, thinking out of the box
Disposition	Professional verbal and written communication, organised, proactive, flexible approach to work, committed, ability to work under pressure, decisive thinker, good ethical working practice	
Essential Requirements	Clean full manual driving licence with minimum of 1 years driving experience Ability to provide 3 references (2 from previous employers & a character reference) Ability to apply for an Enhanced DBS check	Previous driving job Current Enhanced DBS check or on the DBS update service